Test CASE document

Pakistan Post Website

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**Introduction**

This document provides a high-level overview of the test cases designed for the Pakistan Post project. The objective of this test case document is to ensure thorough testing of various sections and functionalities of the website related to Pakistan Post. Each test scenario focuses on validating different aspects such as functionality, accuracy, performance, and usability across different devices and browsers.

# **Summary of Test Scenarios**

The test scenarios in this document address key functionalities to ensure the system operates as expected. These scenarios include

**Homepage (TS\_001):**

* Verify that the home page loads correctly and all elements are displayed.
* Check the functionality of links and buttons on the home page.
* Ensure that the layout and design are consistent across different devices and browsers.
* Verify the loading speed of the home page.

**About Section (TS\_002)**

* Verify the content and functionality of the "About" section.
* Check for the presence and accuracy of information regarding Pakistan Post.
* Ensure that any links or sub-sections within the "About" section work correctly.

**Mail Services (TS\_003)**

* Verify the drop-down menu under "Mail Services" and ensure all options are accessible.
* Check the functionality and information provided for each mail service.
* Test any forms or interactive elements related to mail services.

**Express Post (TS\_004)**

* Verify the drop-down menu under "Express Post" and ensure all options are accessible.
* Check the functionality and information provided for each express post service.
* Test any forms or interactive elements related to express post services.

**Post Code (TS\_005)**

* Verify the functionality of the "Post Code" lookup tool.
* Ensure that users can search for post codes correctly and receive accurate results.
* Check the user interface for ease of use and clarity.

**Stamps (TS\_006)**

* Verify the content and functionality of the "Stamps" section.
* Check for the presence and accuracy of information regarding stamps.
* Ensure that any links or sub-sections within the "Stamps" section work correctly.

**Contact Us (TS\_007)**

* Verify the functionality of the "Contact Us" page.
* Ensure that the contact form works correctly, including field validations and successful submission.
* Check the presence and accuracy of contact information (e.g., phone numbers, email addresses).

**Navigation Bar (TS\_008)**

* Verify the overall functionality of the navigation bar.
* Ensure that each menu item and drop-down work as expected.
* Check that the navigation bar is responsive and functions well on different devices.

**Content Accuracy (TS\_009)**

* Verify that all textual content is free of grammatical errors.
* Check the accuracy of any dynamic data or information provided.

**Privacy Policy and Terms of Use (TS\_010)**

* Verify the availability and correctness of information on data privacy practices.
* Check the terms and conditions for using the website.

**News and Update (TS\_011)**

* Verify the news and events page is displayed correctly.
* Check that news and events are displayed accurately.
* Test the functionality of links to news and events to ensure they work properly.

**Track and Trace (TS\_012)**

* Test tracking of parcels and packages.
* Verify that tracking numbers are valid and recognized.
* Check that the tracking status updates correctly.

**Online Complaint (TS\_013)**

* Test the online complaint submission functionality.
* Verify that complaints can be registered successfully through the website.
* Check that the status updates for complaints are accurate.

**Conclusion**

This report provides a comprehensive overview of the test cases designed for the Pakistan Post project. The outlined scenarios ensure that all critical functionalities are tested thoroughly to deliver a reliable and user-friendly Pakistan Post Website. The document serves as a guide for testing activities and helps in maintaining the quality and performance of the system.